General Terms and Conditions

Shipping & Returns

We deliver your order directly to your home - with satisfaction guarrantee!

Shipping Costs

Shipping costs depend on the weight of the package and the target country.

Discount Zone: Slovakia. Czech Republic

Zone 1: Slovenia, Austria, Romania

Zone 2: Poland, Germany, Belgium, Netherlands, Luxemburg, Liechtenstein, Bulgaria, Switzerland

Zone 3: Denmark, San Marino, Italy, France, Monaco, United Kingdom, Ireland

Zone 4: Lithuania, Latvia, Estonia, Turkey, Norway, Sweden, Greece, Spain, Andorra, Gibraltar, Portugal, Finland, Malta, Cyprus

Zone 5: Croatia, Serbia. Bosnia and Herzegovina, Montenegro, Iceland, Albania, Macedonia

Shipping costs by weights in EUR

	< 2 kg	2 - 3 kg	3 - 5 kg	5 - 10 kg	10 - 15 kg	15 - 20 kg	20 - 25 kg	25 - 30 kg	30 - 40 kg
Discount Zone	10,65€	11,23€	12,92€	14,86€	16,55€	19,10€	22,09€	25,14€	29,21€
Zone 1	19,44€	20,76€	21,09€	22,40€	24,05€	26,02€	28,99€	32,28€	34,91€
Zone 2	20,10€	21,09€	22,07€	22,73€	26,68€	30,30€	33,60€	36,90€	40,19€
Zone 3	32,28€	33,93€	35,58€	36,9€	38,87€	40,84€	46,78€	52,05€	57,32€
Zone 4	34,91€	39,53€	43,82€	48,10€	71,15€	93,56€	105,42€	116,61€	127,81€
Zone 5	88,94€	99,69€	122,96€	183,18€	237,45€	285,75€	328,09€	364,48€	445,57€

If you didn't find your country, ask for shipment costs from info@distilling.info.

Payment methods

Wire transfer: Upon receiving your order, we will send a pro forma invoice to the e-mail address given at your registration. The pro forma invoice will include all the data you need to transfer directly from your own bank account.We accpet EUR and HUF through wire transfer payment.

Warranty and Returns

We grant 1 year warranty (3 years for Hazai types) from your purchase. The warranty period starts when you receive your order. The warranty covers the replacement or repairing of any malfunctioning parts of the products. It is customers responsibility to send the product back to Hazaipálinka.hu Ltd., and sellers responsibility is to send the repaired or replaced products/parts to customer.Warranty doesn't apply for any malfunctioning due to inappropriate use or not following the guides provided with the products.

Satisfction Guarrantee

In case that customer wouldn't be satisfied with the products sent for any reasons, we buy back our products within 8 work days from the receipt of the order with no question. In this case it is customer's responsibility to send/deliver goods and the invoice back to the seller. Seller has the right to choose any kind of payment method to refund the value of the order sent back.

Prices and taxes

The prices shown on this web site are net prices. If you have no valid EU tax nr., then a 27% VAT will be invoices upon the net prices. If the customer is from outside of the European Union, customs duties and import taxes also should be paid by the client.